



FAQs Regarding the Impact of COVID-19

INTERNET ACCESS OPTIONS

Comcast's Xfinity Internet Essentials

- Offers Internet for low-income households for \$9.95 per month. Visit <https://www.internetessentials.com/> for details.
- Free service under this plan for the next 60 days.
- Access to free to Xfinity WiFi hotspots around the community to anyone when using a mobile device. For more information, visit <http://wifi.xfinity.com/>.

Centurylink

- Offers a discounted broadband service to low-income households. Visit <http://www.centurylink.com>; search for "Standard Lifeline" service.

WiFi Hotspots

- Many cell phones have the ability to work as WiFi hotspots and many major cellular carriers have agreed to waive data caps and fees during the Coronavirus outbreak.
- Please contact your cellular carrier to see if they are participating. Sprint and T-Mobile will allow all cellular phones to enable hotspots and other carriers may follow.

Community Wireless

- Wireless connectivity is available in multiple locations throughout the community. This includes the parking lots of many schools (YMS for North side of town), restaurants, and shopping centers. Any district Chromebook will automatically connect when within range of a district WiFi.
- District is in the process of adding additional access points to ensure that WiFi signal is available in all school parking lots.
- As many in our community are coming together during this extraordinary time, you may consider speaking with neighbors about enabling the "Guest" network feature on their WiFi services.

